

Buddy to Boss: Effective Fire Service Leadership (fire, LE, EMS, emergency management, dispatch)

October 17-19, 2019

Little Theatre at San Juan College, 4601 College Blvd. Farmington, N.M.

Registration and info at FFDNM.ORG

Seminar Info:

The Buddy to Boss 3-day seminar is a must have for individuals in leadership or those aspiring to be in leadership. While geared toward fire service, this training is also appropriate for police, EMS, dispatch, emergency management and game and fish. It's fun, street oriented, interactive, logical and addresses real-world issues.

The 3-day seminar will include:

- Fundamental aspects of Leadership (Rules of Leadership)
- Understanding yourself and others (or why are you not more like me) DiSC program
- Understanding the government model and why you do what you do (how the flow works)
- Where we should be spending our time (at all levels of the organization)
- Customer service flow, the upside down pyramid
- Change, values, and vision, what it is and is not – why it's critical.
- Strategic plans and mission statements, do you understand and live by them
- Keeping Humanity in your leadership
- Duty and responsibility, what it means and what are the actions
- ABC'S of leadership, trust, credibility and respect, how to earn and lose them
- Keeping the Kittens in the box (how to protect, mentor and provide guidance to your team)
- How to maintain and keep technical competence, the risks and liabilities of not doing so
- Understanding and enforcing policy, influence, documentation and thinning the herd
- Evaluating and dealing with fringe employees (when should some people go away)
- Prejudice, diversity and sexual harassment – what it is and is not or how to destroy your career is 30 seconds or less
- Managing anger and violence in the workplace, what is it, what is my responsibility
- Accountability and responsibility – what you can and cannot give away
- Decision Making – how it happens, what you need to know
- Combat Firefighting, how to make the right decisions on the fire and rescue grounds
- Planning – at the personal, company, and organizational level
- The Business of the Business
- Moving on - How to know when it time to move on.

Speaker Bio:

Speaker, Chase Sargent, retired in 2005 as a division chief and paramedic with the Virginia Beach Fire and Rescue Department after more than 26 years of service. His background includes work with the Department of Homeland Security, Norfolk FBI SWAT, Blackwater Worldwide, and U.S. Department of State - Bureau of Diplomatic Security Services. Chase continues to provide personal protective services as well as medical support in the United States as an independent contract working for a national security firm.